

Bakkenson & Associates, LLC.

Vocational & Rehabilitation Consulting



CURRICULUM VITAE

Gretchen Bakkenson, MA, C.R.C., C.L.C.P.

Bakkenson & Associates, LLC

EDUCATION

Doctorate level course work toward Adult Education and Rehabilitation Counseling, 1990 - 1999

Masters of Arts, Educational Psychology, major in Counseling, with an emphasis in Student Personnel. Northern Arizona University, Flagstaff, Arizona, May 1988

Bachelor of Science, Home Economics, major in Dietetics, minor in Chemistry. Northern Arizona University, Flagstaff, Arizona, May 1985

CERTIFICATION

Certified Rehabilitation Counselor (CRC) -- #00013193

April 1995 – Present

Certified Life Care Planner (CLCP) -- #0542

February 2003 – Present

PUBLICATIONS

Role and Function of the Vocational Expert in Workers' Compensation in Arizona, Journal of Forensic Vocational Analysis; Volume 6, Number 2 December 2003 Special Issue

PRESENTATIONS

Arizona Trial Lawyers Association

Rapid Fire (2001) "Loss of Earnings"

Rapid Fire (2003) "When do you need my services?"

AWCCA - Arizona Workers Compensation Claims Association

Medicare Set Aside and the Impact on Arizona WC

Fall 2003

IARP – National Conference, Scottsdale, AZ

May 2004

Pre-conference So you want to do rehab in Arizona. – Workers' Compensation Law in Arizona and the Rehabilitation Professional's Role

Conference Forensic Vocational Analysis in State Workers' Compensation – Panel member

IARP-Arizona State Chapter Conferences

2006 & 2010

Workers' Compensation Law in Arizona, Co-presenter with Ms. Rebecca Lollich

IARP-Forensic Conference, San Diego, CA

November 2014

Conference Addressing Ethical Concern for a Successful Forensic Rehabilitation Practice, Co-presenter with Mr. Rober Taylor

Lorman Education Services – Phoenix, AZ

December 2004

FUNDAMENTALS OF BRAIN TRAUMA IN ARIZONA

“Vocational Rehabilitation Considerations for the Traumatic “Brain Injury Survivor

“Life Care Planning for the Traumatic Brain Injury Survivor”

WORK EXPERIENCE

Vocational Rehabilitation/Labor Market Consultant/Owner

December 2010-Present

Bakkenson & Associates, LLC

Phoenix, Arizona

- President/Owner
- Vocational rehabilitation counseling, planning and placement
- Evaluation of medical, therapeutic, goods, and services needed by an individual, as a result of an injury or medical condition
- Life Care Plan for use in development of structured settlements, Special Needs Trusts, and liability litigation such as medical malpractice or personal injury
- Consultation services related to the evaluation of individuals to determine employability as well as future, present and past vocational earning capacity and economic damages.
- Expert testimony regarding life care planning, vocational earning capacity and employability

Vocational Rehabilitation/Labor Market Consultant

January 2006- December 2010

Prestwood, Bakkenson & Associates, LLC

Phoenix, Arizona

- Vice President/Owner
- Vocational rehabilitation counseling, planning and placement
- Evaluation of medical, therapeutic, goods, and services needed by an individual, as a result of an injury or medical condition
- Life Care Plan for use in development of structured settlements, Special Needs Trusts, and liability litigation such as medical malpractice or personal injury
- Consultation services related to the evaluation of individuals to determine employability as well as future, present and past vocational earning capacity and economic damages.
- Expert testimony regarding life care planning, vocational earning capacity and employability

Vocational Rehabilitation/Labor Market Consultant

January 2003 – January 2006

Prestwood, French and Colgan

Phoenix, Arizona

- Vocational rehabilitation counseling, planning and placement
- Evaluation of medical, therapeutic, goods, and services needed by an individual, as a result of an injury or medical condition
- Life Care Plan for use in development of structured settlements, Special Needs Trusts, and liability litigation such as medical malpractice or personal injury
- Consultation services related to the evaluation of individuals to determine employability as well as future, present and past vocational earning capacity and economic damages.
- Expert testimony regarding life care planning, vocational earning capacity and employability

Forensic Labor Market Consultant March 1999 – January 2003
SCF of Arizona Phoenix, Arizona

- Consultation services related to the evaluation of individuals to determine employability as well as future and present vocational earning capacity.
- Specific duties include vocational assessment and evaluation, labor market survey, case resolution, and expert testimony.

Vocational Consultant III June 1996 - March 1999
Crawford and Company Phoenix, Arizona

- Consultation services related to the evaluation of individuals to determine employability as well as future, present and past vocational earning capacity.
- Specific duties include vocational assessment and evaluation, job analysis, labor market survey, job development and placement, rehabilitation technology assessment and expert testimony.

Vocational Rehabilitation Consultant June 1995 - January 1996
Gretchen A. B. Collins, MA, CRC Page, Arizona

- Provided consultative services related to Americans with Disabilities Act, and vocational rehabilitation planning.

Vocational Rehabilitation Counselor I December 1991-June 1995
Idaho Division of Vocational Rehabilitation, Boise, Idaho

- Performed professional rehabilitation services in the areas of in-take, diagnostic evaluation, and eligibility determination
- Provided services related to counseling and guidance, training, and medical restoration.
- Provided job development and job placement
- Responsible for caseload and performing all duties related to casework and fiscal-related matters.
- Served as a liaison with public agencies and private firms in the community
- Served as a Vocational Rehabilitation Counselor to residence of Rural Areas and School Transition Program

Client Self-Support Specialist October 1990 - December 1991
Idaho Department of Health and Welfare, Caldwell, Idaho

- Assisted in interviewing, counseling, and assessment of welfare clients to determine educational, training, and employment plans
- Coordinated communication between clients and service providers
- Provided clients with support and information to help remove barriers
- Assisted with case management

Academic Advisor
Academic Advising Center August 1988 - June 1990
Boise State University, Boise, ID

- Served as the primary source of academic advising to all students assigned to Academic Advising Center
- Developed and implemented outreach programs. Produced a bi-semester newsletter
- Served as supervisor to Peer Advisors and assisted with the hiring and training of the Peer Advisors.
- Developed internal record keeping and longitudinal studies of advisee retention

GRADUATE ASSISTANTSHIPS/INTERNSHIPS

Northern Arizona University, Flagstaff, Arizona, August 1987 - 1988
Student Services

Office of Student Financial Aid/Career Planning and Placement

- Assisted with the development of student budget for 1988-89 school years
- Studied and implemented Financial Aid rules, regulations, and policies

Northern Arizona University, Flagstaff, Arizona August 1986 - 1987
Academic Advising Center

- Assisted with the advising and guidance of undecided students
- Assisted students develop semester schedules
- Utilized computer based career exploration assessments

PROFESSIONAL AND PHILANTHROPIC AFFILIATIONS

National Rehabilitation Association	1992 – 2004
Idaho Rehabilitation Association	1992 - 1995
Arizona Rehabilitation Association	1996 - 2004
International Association of Rehabilitation Professionals	1996 - present
• Chapter Secretary	2001- 2003
• Chapter President	2004 - 2006
• Chapter Executive Board Member	2011 - 2013
International Academy of Life Care Planners	2003 - present
Kids' Chance Board Member	2003 – 2008
Girls Scouts of America	2001 - 2005
Phoenix Girls Chorus	2001 - 2008

CONTINUING EDUCATION

University of Florida/MediPro Seminars LLC

Medicare Set-Aside Program June 2003

Intelicus (University of Florida)

Life Care Planning January 2002-January 2003

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|------------|---|
| • Module 1 | Tenets & Methodology |
| • Module 2 | Spinal Cord Injuries |
| • Module 3 | Multiple Disabilities |
| • Module 4 | Traumatic Brain Injury & Pediatric Brain Damage |
| • Module 5 | Life Care Planning: Pulling it all Together |

- Module 6 Forensic Rehabilitation
- Module 7 Rehabilitation Consulting &
Case Management for Life Care Planning
- Module 8 Life Care Plan Preparation

Doctorate level Adult Education & Rehabilitation Counseling Courses

1990-2004

Conciliation Training -University of Idaho (U of I)
 Individual Appraisal I- U of I
 Issues in Vocational and Adult Education - U of I
 Adult Learning Theory - U of I
 Evaluation of Adult Programs - U of I
 Counseling Techniques for Adult Education - U of I
 Private Rehabilitation Counseling - U of I
 Psychosocial Aspects of Disability - U of I
 Family Systems and Child Abuse - Gonzaga University
 Principles and Practices of Rehabilitation Counseling - U of I
 Professional Problems (Ethics) - Northern Arizona University (NAU)
 Cultural and Ethnic Perspectives – Canyon College

Crawford and Company

1996-1998

Adjuster Law
 Workers Compensation
 Medical Management
 Property/Casualty principles of Insurance
 Basic Rehabilitation Correspondence Course
 Errors & Omissions Loss Prevention
 Medical Guidelines for Analyzing Claims
 Business Writing
 Problem Solving

Idaho Division of Vocational Rehabilitation

1991-1995

Ethics Issues
 Customer Driven Approach to Organizational Change
 2001: A Career Odyssey
 Cross-Cultural Perspectives in Counseling Skills and Techniques for Cultural Competence
 A National Conference on the Vocational Rehabilitation of the Migrant Agricultural Worker
 Increasing Self Reliance in Clients
 Medical Aspects
 Rehabilitation Amendments of 1992
 Job Placement in an ADA World
 Cognitive Disabilities
 Caseload Management

Conference Attendance: Have attended many state and national conferences